



PRESS RELEASE

For Immediate Release – Critical Information

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-Urbana

TELEPHONE SERVICE OUTAGE

Some area communities without 9-1-1 access

Phone service has been disrupted to a large portion of Champaign County this morning. At approximately 9:00 AM, METCAD was notified by citizens that they were unable to call out of their village. Verizon has confirmed that the following villages are without full telephone service, including the ability to dial 9-1-1.

The communities involved include: Bondville, Fisher, Foosland, Ivesdale, Mahomet, Pesotum, Philo, Sadorus, Seymour and Tolono. Some calls within these exchanges can be completed, but no calls can be completed into or out of these communities.

Citizens in need of emergency assistance in these communities are advised to use a cell phone to dial 9-1-1 or report in person to your fire or police station.

Verizon and SBC are both aware of the outage and attempting to isolate the

problem so that repairs can begin. A repair estimate is not available at this time.

METCAD, the Primary 9-1-1 Center for Champaign County remains in full service, receiving 9-1-1 calls from all other areas of the county, including the Champaign-Urbana area.